

## GoLocalise Sample Script | IVR (On-hold messages)

Thank you for calling. We are sorry, but we are currently experiencing a high volume of calls. Please hold while you are transferred into the queue.

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Sorry, we are unable to take your call as our opening hours are from 9am to 5pm. Please leave a message with your name, telephone number and account number after the tone. We will get back to you as soon as possible.

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Thank you for your message. To listen to your message again, press 1. To accept the recording, press 2. To re-record your message, press 3.

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Thank you for waiting. Your call will be connected shortly.

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Your call may be recorded for monitoring and training purposes.

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If your call is regarding a payment, please press 1. If you would like to discuss upgrading your account, please press 2. For all other enquiries, please press 3. If you would like to hear these options again, please press the hash key.

P.S. In case you didn't know, here are 5 ways we can help you with your localisation projects...

- 1. Voice Overs
- 2. Subtitling (with or without burn-ins), plus graphic editing
- 3. <u>Text Translations</u> (including VO scripts)
- 4. Transcriptions
- 5. Studio Rental